

*Integrate reservations, scheduling,
and billing with your CONTEX bridge
by adding CONTEX RSB to your system.*

Reservation, Scheduling, and Billing

The CONTEX® system's Reservation, Scheduling, and Billing (RSB) system enables you to **schedule conferences**, **review and approve** completed conference details, **apply billing rates**, and **generate customer-billing records** for total conference usage ready for your invoicing system. This software package provides two-way communication between the reservation system and CONTEX bridge operations for exchanging the necessary conference information through a well-defined Application Program Interface (API). RSB marries three conferencing elements — **reservations**, **call operations**, and **billing** — and is:

Convenient:

- Permits **standing** (or recurring) reservations, **multiple billing rates**, and **automatic recalculation of charges** when changes are made.
- Provides **intuitive access** to all reservation, customer, and account information.
- Allows **multiple system users** to access data simultaneously.

Practical:

- Reduces training time with **easy-to-learn** Windows GUI.
- **Distinguishes** between physical and virtual bridges.
- Works with **multiple CONTEX bridges**.

Personal:

- Saves you time and money with personalized conferences.
- Provides a hierarchical **customer** and **accounts** database for managing your customer list.
- Offers multiple directories including a pre-defined conference list and equipment directory for instant access to commonly used reservation components.
- Supports multiple time zones.

Expandable:

- Provides **auto-notification** through **e-mail** to conference participants to remind them of the upcoming event.
- Enables **end users to access and modify** their reservations using any standard Web browser (when using the RSB Web component).
- Allows end users to **schedule conferences** without talking to a reservation agent.

CONTEX bridges are the most **reliable** in the industry. The CONTEX platform features central-office architecture, continuous real-time diagnostics, and a hot-swappable module design. Compunetix builds each bridge from the ground-up. The CONTEX is not a personal computer but bridging technology manufactured to ISO 9000 and Mil-Spec standards. This means that we guarantee the quality of each bridge. All CONTEX systems are backed by our company's stability, reputation and more than 30 years of design and manufacturing experience.

Schedule
Conferences

Reserve
Conferencing
Resources

Bill Customers
for Total
Conference
Usage

Easy to Learn
and Use

RSB FEATURES:

Customer / Account

- Simple, intuitive interfaces
- Preset conferee lists containing:
 - Name, description, instructions
 - PIN
 - e-mail

Reservations

- Standard (one-time occurrences)
- Standing (repeating)

Web Interface

- Full scheduler control for reserving/scheduling conferences
- May be run from any standard Windows-based Web server
- Provides end user with full reservation access/control
- Provides for unique user logins
- Ability to create, modify, and cancel reservations
- View reservations in multiple ways
- Change user profiles
- Print reservations
- Create repeating (standing) reservations

Billing

- Easy-to-edit billing system to support multiple billing rates
- Multiple billing rates option

Miscellaneous

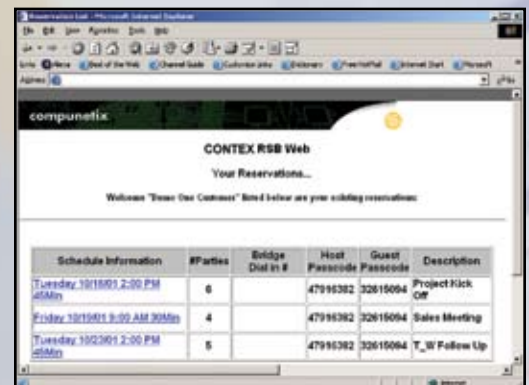
- Auto-notification system for email notifications
- Supports customizable holiday reminders during scheduling
- International time zone support
- International language support including dates/currencies



View operator and equipment utilization

| DATE | TIME | STATUS | LOCATION | ROOM | TR | INT | EXT | INT/EXT |
|---------|---------|--------|-------------|------|----|---------|--------------|-------------|
| 6/15/01 | 11:00AM | NO | 11407R(17) | 8 | 1 | 0 | 0000000 | MultiS Care |
| 6/15/01 | 8:30AM | NO | 810AR(12TF) | 8 | 0 | 0000000 | SingleS Aris | |
| 6/15/01 | 8:30AM | NO | 810AR(12TF) | 8 | 0 | 0000000 | SingleS Aris | |
| 6/15/01 | 8:30AM | NO | 810AR(12TF) | 8 | 0 | 0000000 | SingleS Aris | |
| 6/15/01 | 8:30AM | NO | 810AR(12TF) | 8 | 0 | 0000000 | SingleS Aris | |
| 6/15/01 | 11:00AM | NO | 11407R(17) | 8 | 0 | 0000000 | SingleS Aris | |
| 6/15/01 | 11:00AM | TS | 11407R(17) | 8 | 1 | 0 | 0000000 | MultiS Care |
| 6/15/01 | 2:00PM | NO | 21007R(16) | 8 | 0 | 0000000 | MultiS Care | |

Easy to navigate screens show the complete picture



Optional RSB Web enables Web-based reservations

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